

Ordering your Fan Fair Tickets through Etix

Step 1: In the browser's web address bar, type: www.iowastatefair.org/entertainment/grandstand to get to the Iowa State Fair Grandstand Concert page. Click on the concert you would like to purchase tickets too. This will take you to Etix's website. You do not need to create an account with Etix to purchase tickets.

Step 2: On the Etix page, **choose the concert** for which you would like to purchase tickets.

- a) Click the **"Get Tickets"** box to the right of your desired concert.

Step 3: **Select Tickets**

- a) You can select tickets by *Best Available*, *Section*, *Price Level*, or *Seating Chart*. Select the number of tickets and click the "Add Tickets" button.

***Please note the time limit to purchase the seats you've selected; tickets will be released if the time expires.*

Step 4: **Enter your membership code** supplied within the enclosed letter.

- a) You will see a list of the chosen concert and your seat selection. On the right hand side under membership, enter your membership code and click submit. Entering your membership code for one ticket will update all tickets.

Step 5: **Continue Shopping**

- a) If you would like to purchase tickets to another concert or purchase Iowa State Fair admission tickets, click on the "CONTINUE SHOPPING" link in the top right corner of your shopping cart.
- b) When you are done adding items to your cart, select a delivery method. You will be able to choose "Print At Home" or "Mail Delivery" (note there is a \$3 fee for mail delivery).

Step 6: **Check out!** Once you've finished selecting your tickets, follow the prompts to checkout. When you're finished, click the "Purchase" button to complete your transaction. At checkout there will be a single \$3 mailing fee (if you selected "Mail Delivery") as well as a \$5 fee per ticket. You will receive an email confirmation.

Questions:

If you have any questions about the ordering process, please contact Etix at 1-800-514-3849 or the Iowa State Fair ticket office at 515-262-3111 Ext. 222.

For questions about your Fan Fair membership, please call 515-262-3111 Ext. 371.